
	DS03	3	STANDARD	Information Data processing as a customer	1 / 6
	Dokument Nr. / Document No.	Version	Projekt / Project	Benennung / Name	Seite / Page

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Information Data processing as a customer


Project:

STANDARD

	DS03	3	STANDARD	Information Data processing as a customer	2 / 6
	Dokument Nr. / Document No.	Version	Projekt / Project	Benennung / Name	Seite / Page

Index

1	WHO IS RESPONSIBLE FOR PROCESSING MY PERSONAL DATA AND HOW DO I REACH THE DATA PROTECTION OFFICER?	3
2	WHAT DATA CATEGORIES DO WE USE AS TGM KANIS TURBINEN GMBH AND WHERE DO THESE COME FROM?	3
3	WHAT IS THE PURPOSE OF PROCESSING MY PERSONAL DATA?	4
4	WILL MY DATA BE DISTRIBUTED TO THIRD PARTIES?.....	5
5	IS MY DATA TRANSMITTED TO A THIRD COUNTRY?	5
6	HOW LONG ARE MY DATA STORED?.....	5
7	WHICH PRIVACY RIGHTS DO I HAVE AS AFFECTED PERSON?.....	6
8	CAN I CONTRADICT THE PROCESSING OF MY PERSONAL DATA?	6
9	DO I HAVE THE OPPORTUNITY TO COMPLAIN?	6
10	AM I COMMITTED TO PROVIDE MY DATA?	6
11	DO AUTOMATED CASE-BY-CASE DECISIONS OR PROFILING MEASURES TAKE PLACE? ...	6

	DS03	3	STANDARD	Information Data processing as a customer	3 / 6
	Dokument Nr. / Document No.	Version	Projekt / Project	Benennung / Name	Seite / Page

We hereby inform you about the processing of your personal data by TGM Kanis Turbinen GmbH and the rights granted to you under the Data Protection Act.

Vers.

1

1 WHO IS RESPONSIBLE FOR PROCESSING MY PERSONAL DATA AND HOW DO I REACH THE DATA PROTECTION OFFICER?

Vers.

This privacy policy applies to data processing by:

TGM Kanis Turbinen GmbH
Am Flachmoor 6
90475 Nuremberg

Phone: 0911 239568 -700
Fax: 0911 239568 -900

E-Mail: info@tgmkanis.com

represented by the managing director
Dr. Tibor Ammann

Our data protection officer can be reached under the above-mentioned details or under the E-mail address: datenschutz@tgmkanis.com

3

2 WHAT DATA CATEGORIES DO WE USE AS TGM KANIS TURBINEN GMBH AND WHERE DO THESE COME FROM?

Vers.

We use your application and order or contract data (for example from your order placed with us for delivery with our products / services), such as your master data (for example, your name, your date of birth, your address), details of your bank account details (such as for example, IBAN and BIC) or advertising and sales data (such as advice on our products / services), as well as other comparable data (such as data in the context of complaint management). We collect only the absolutely necessary personal data for the purposes pursued.


As part of the processing of your personal data, we distinguish between personal data that we collect directly from you and personal data that we receive from other sources.

Personal data that we collect directly from you

We collect the personal information that you provided us with a contract application. In the case of an electronic contract application and / or closing your connection data will be processed additionally. In the case of a telephone contract application and / or financial statements, your connection or voice data will also be processed. You provide the above-mentioned data at your own discretion. Please refrain from transmitting your data, if you do not agree with any processing. In this case, no further processing takes place.

If you are a legal representative, employee or beneficial owner of one of our contractors or our customers, your personal information may be collected provided that you act on behalf of or on behalf of our contractor in the existing business relationship.

1

	DS03	3	STANDARD	Information Data processing as a customer	4 / 6
	Dokument Nr. / Document No.	Version	Projekt / Project	Benennung / Name	Seite / Page

Vers.

Personal data obtained from other sources

We may also access other sources of personal information. These may in particular be credit reporting agencies, such as SCHUFA Holding AG, as well as other anti-fraud agencies.

The aforementioned companies provide us in particular with the following information:

- a) Score value,
- b) publicly available information, e.g. Information from debtor directories, public registers such as bankruptcy notices, or information from the commercial register, as well as information from the press and the Internet;
- c) specific anti-fraud information. Before we conclude a contract with you, we may also obtain information from your credit reporting agency about your spouse / partner or other persons with whom you are financially linked. As part of your application, your credit rating is then determined based on entries of related persons in the credit reference agencies.

3 WHAT IS THE PURPOSE OF PROCESSING MY PERSONAL DATA?

Vers.

In order to initiate or conclude a contractual relationship with you at your request or to fulfill and / or terminate a contract of which you are a party, Art. 6 (1) b) GDPR.

The collection of these data takes place:

- offer for new and existing customers
- for the retention of existing customers
- to supply (new) customers
- to process and clarify complaints from interested parties and existing customers
- for the preparation of invoices
- to execute dunning procedures

We process your personal data, if necessary, in order to initiate a contractual relationship with you at your request, to carry out pre-contractual measures and to fulfill and / or terminate the contract or other contract of which you are a party. For the purpose of providing the contractually agreed service, we will in particular create a customer file for your identification when you contact us. For the fulfillment of the contract, the preparation of needs analyzes, the administration and the service processing of your contract or the improvement of these processes are also carried out.

To comply with our legal obligations, Art 6 (1) c) GDPR.

We may collect and process your personal information in order to comply with the legal obligations to which we are subject. This includes, for example, the fulfillment of tax control and reporting obligations.


In order to safeguard our legitimate interests and the interests of other controllers or third parties in the processing of data, Art. 6 (1) f) GDPR.

In addition, we collect and process your personal information in order to safeguard our legitimate interests or the legitimate interests of third parties, insofar as the processing of data is necessary to safeguard these legitimate interests.

For example, when checking your application with credit reporting agencies, such as SCHUFA Holding AG, we ask you to submit your entries.

For this purpose, the personal data required for the credit check (such as name, address, date of birth, gender) are transferred to the credit reporting agency. The knowledge of the credit and default risks of our contractual partners represents a legitimate interest for us with regard to the execution of the contract for the processing of your personal data within the meaning of Art. 6 (1) f) GDPR in order to avoid payment defaults.

1

	DS03	3	STANDARD	Information Data processing as a customer	5 / 6
	Dokument Nr. / Document No.	Version	Projekt / Project	Benennung / Name	Seite / Page

Vers.

In addition, we have a legitimate interest in informing you about our improved internal procedures regarding the execution of the existing contractual relationship and similar products and services. We also have a legitimate interest in you to submit promotional information, unless you object to the receipt of such (advertising) information (in particular: conduct campaigns for new customer acquisition, generation of new customers, recovery of customers). Furthermore, we can process your data for purposes of market and opinion research or needs analysis. Furthermore, the data processing can take place for the assertion of legal claims or defense against legal claims.

To process your data in accordance with your consent, Art. 6 (1) a) GDPR.

If you have given us your express consent, we process your data for the transmission of promotional information (such as regular information by e-mail).

4 WILL MY DATA BE DISTRIBUTED TO THIRD PARTIES?

Vers.

The following authorities / companies may obtain personal data for the purposes set out above for the purposes of their duties: police and investigative authorities (with legal basis), banks / payment service providers, IT service providers, marketing agencies, printers, collection service providers and software manufacturers.

Furthermore, we may transfer your personal information resulting from the contractual relationship to you to anyone to whom we assign rights. Among other things, your data may be transmitted to other third parties for other purposes that are permitted in accordance with the General Data Protection Regulation, such as to legal or tax service providers or supervisory authorities.

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A transfer of your personal data to credit reporting agencies, such as SCHUFA Holding AG, among other things, takes place before conclusion of the contract if you have received benefits and have not paid them in full and on time. For example, in order to safeguard the legitimate interest of the relevant credit reference agency in obtaining and processing the data, there is no reason to believe that your personal information is being transferred to credit reporting agencies already collected by us when making your application interests or fundamental rights and fundamental freedoms that require the protection of personal data predominate.

5 IS MY DATA TRANSMITTED TO A THIRD COUNTRY?

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A data transfer in third countries takes place exclusively for the fulfillment of our contracts.

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6 HOW LONG ARE MY DATA STORED?

Vers.

We process the personal data only as long as necessary for the fulfillment of our contractual and legal obligations. For example, data processing is required for the execution and execution of the contract, including the defense and enforcement of civil claims within the relevant limitation periods.

The limitation periods can be up to thirty years due to §§ 195 ff. Civil Code; the regular limitation period is three years. In addition, the tax, commercial, tax and other statutory retention requirements are observed. The retention / documentation periods provided there are six to ten years plus the limitation period of a further four years. In order not to violate legal regulations or to lose the opportunity to enforce a claim or to defend ourselves against such, we reserve the right to delete the data only after the last deadline, which legitimates the data storage.

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	DS03	3	STANDARD	Information Data processing as a customer	6 / 6
	Dokument Nr. / Document No.	Version	Projekt / Project	Benennung / Name	Seite / Page

7 WHICH PRIVACY RIGHTS DO I HAVE AS AFFECTED PERSON?

You have the right:

- to request information as to whether and, if so, which personal data relating to you are being processed, Art. 15 GDPR;
- to demand the correction of incorrect or complete incomplete personal data, Art. 16 GDPR;
- to demand from us that personal data relating to you be deleted without delay, provided that the conditions specified in Art. 17 GDPR are met;
- to demand the restriction of the processing of your personal data, insofar as this is provided for by Art. 18 GDPR;
- to obtain the personal data concerning you in a format which complies with the requirements of Article 20 (1) GDPR;
- data portability under the conditions set out in Article 20 (1) (a), (b) of the GDPR

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8 CAN I CONTRADICT THE PROCESSING OF MY PERSONAL DATA?

If we process your data in order to safeguard legitimate interests, you can object to this processing for reasons that arise from your particular situation. You have the right to object to the processing of your personal data for direct marketing purposes without giving any reason; this also applies to the credit check as far as it is connected with such direct mail. We will then no longer process your personal information unless we can demonstrate compelling legitimate grounds for processing that outweigh your interests, rights and freedoms, or the processing is intended to assert, exercise or defend legal claims.

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9 DO I HAVE THE OPPORTUNITY TO COMPLAIN?

If you believe that the processing of your personal data by us is illegal or may otherwise violate data protection law for other reasons, you may complain to our supervisory authority:

Bayerischer Landesbeauftragter für den Datenschutz
Wagmuellerstrasse 18
80538 Munich

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10 AM I COMMITTED TO PROVIDE MY DATA?

Under the terms of the agreement, you must provide the personal information necessary to establish, perform and terminate the performance of the contractual obligations associated therewith or that we are required to collect by law. Without this data, we will not be able to execute the contract with you.

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11 DO AUTOMATED CASE-BY-CASE DECISIONS OR PROFILING MEASURES TAKE PLACE?

We use the credit scoring alone to protect against payment defaults. The information provided by the credit reference agency may be taken into account when formulating the terms of payment for the conclusion or the execution of the contractual relationship. In this context, we pursue any delay or default of payment during the current contractual relationship.

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